

**DIRECTORATE OF INSURANCE MEDICAL SERVICES,
THYCAUD, THIRUVANANTHAPURAM-14**
emailid - director.ims@kerala.gov.in Phone- 0471-2323960
website : www.ims.kerala.gov.in

IMS/2490/2022-ITD1 21-07-2022

Sir,

Sub: Insurance Medical Services – website revamping work - seeking estimate -reg:-

- Ref:
1. F1 1446/2021/DIMS date 12-04-2022
 2. IMS/1642/2022-ITD dated 21-04-2022
 3. ORDER NO. IMS/1642/2022 Dated: 25-05-2022
 4. Letter No. 1: D2-613/2019/LBR Dated : 14-06-2022
 5. Letter from Keltron with No: ITBG/WSC/E0/2020-2021/43 dated 04-02-2021
 6. Circular Of Govt IT Cell with No: IT Cell-1-129-2020/ITD dated 21/01/2021
 7. Existing website : <https://www.ims.kerala.gov.in/>

The existing web site of Insurance Medical Services is required to be revamped with a new theme and some additional features by applying all security features and data sharing policy following W3C and WCAG guidelines. In this connection, it is requested to give an estimate at the earliest.

Conditions:

1. All the data of the existing website should be kept unchanged.
2. All the rules and guidelines issued by the Central and State Government should be followed strictly while revamping the web site
3. After obtaining the authorized Security Certificate from the CERT empanelled agency, all the user credentials and configuration parameters has to be handed over to the Insurance Medical Department. The TSP is required to conduct the security audit.
4. Not required to develop a new website, the existing website developed in Drupal - 8 needs to be updated with new theme and security patches.

Changes required:

1. Theme -Simple, mobile enabled, user-friendly theme
2. Website should have all the latest patches including security patches
3. Web site should allow the users to choose at least two languages i.e Malayalam & English
4. The default language of the website should be Malayalam
5. The website should be mobile (android & ios) compatible

6. Add a user feedback module in the website.
7. The necessary Security testing of the website after the revamping has also to be done by Kerala Start-up Mission..
8. Provide Dashboard based on the form data.